

ESSENTIAL SERVICE #7: Link people to needed personal health services and assure the provision of health care when otherwise unavailable

KS-TRAIN courses: <http://ks.train.org>. Enroll by the course number.
Public Health Learning.com (PHL) courses:
<http://www.publichealthlearning.com/Personal/>. Enroll by the course number.

All Core Public Health Competencies are ideally found at the **Advanced level** in each local health department. The Competencies highlighted in yellow could be met at the **Advanced level regionally** vs. **locally** when the Essential Service is being provided as a **regional effort**.

TRAINING FOR ESSENTIAL SERVICE

Awareness level training for many competencies in Essential Service # 7

KS-Train: Orientation to Public Health, Course # 1000614

Knowledgeable level training for many competencies in Essential Service # 7

CPH Course, KU School of Med - W

Indicators for Essential Service #7

Provide information or service to individuals or communities in the course of your day to assure conditions in which people can be healthy

Actively participate in activities that organize communities aimed at the prevention of disease and promotion of health

Monitor health status to identify at-risk communities or health disparity

TRAINING FOR COMPETENCIES

Analytic/Assessment Skills

KS-Train: Introduction to Assessment, (Course # 1001458)

PHL PH 412 Understanding and Measuring Health

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| 1 | Defines a problem |
| 2 | Determines appropriate uses and limitations of both |
| 3 | Makes relevant inferences from quantitative and qualitative data |
| 4 | Recognizes how the data illuminate ethical, political, scientific, economic, and overall public health issues |

Policy Development/Program Planning Skills

PHL PH 431 What is Public Health Policy, Advocacy & Law?	
1	Collects, summarizes, and interprets information relevant to an issue
2	States policy options and writes clear and concise policy statements
3	Articulates the health, fiscal, administrative, legal, social, and political implications of each policy option
4	States the feasibility and expected outcomes of each policy option
5	Utilizes current techniques in decision analysis and health planning
6	Decides on the appropriate course of action
7	Develops a plan to implement policy, including goals, outcome and process objectives, and implementation steps
8	Translates policy into organizational plans, structures, and programs
9	Prepares and implements emergency response plans
10	Develops mechanisms to monitor and evaluate programs for their effectiveness and quality
Communication Skills	
KS-Train: Improving Interpersonal Communication and Relationships, Course # 1012709	
PHL PH 456 Communications and Marketing	
CTB, <u>Chapter 16, Section 2, Developing Facilitation Skills</u> , http://ctb.ku.edu/en/tablecontents/sub_section_main_1154.htm	
1	Communicates effectively both in writing and orally, or in other ways
2	Solicits input from individuals and organizations
3	Leads and participates in groups to address specific issues
4	Uses the media, advanced technologies, and community networks to communicate information
5	Listens to others in an unbiased manner, respects points of view of others, and promotes the expression of diverse opinions and perspectives (attitude)
Cultural Competency Skills	
KS-TRAIN: WALD: Cultural Competency Module I, Course # 1010194	
KS-TRAIN: WALD Cultural Competency Module II, Course # 1010197	
1	Utilizes appropriate methods for interacting sensitively, effectively, and professionally with persons from diverse cultural, socioeconomic, educational, racial, ethnic and professional backgrounds, and persons of all ages and lifestyle preferences

2	Identifies the role of cultural, social, and behavioral factors in determining the delivery of public health services
3	Develops and adapts approaches to problems that take into account cultural differences
4	Understands the dynamic forces contributing to cultural diversity (attitude)
5	Understands the importance of a diverse public health workforce (attitude)
Community Dimensions of Practice Skills	
KS-TRAIN: Community Partnerships and Perspectives - Intermediate Level, Course # 1005185	
1	Establishes and maintains linkages with key stakeholders
2	Utilizes leadership, team building, negotiation, and conflict resolution skills to build community partnerships
3	Collaborates with community partners to promote the health of the population
4	Identifies how public and private organizations operate within a community · Accomplishes effective community engagements
5	Identifies community assets and available resources
6	Describes the role of government in the delivery of community health services
Basic Public Health Sciences Skills	
KS-TRAIN: Orientation to the Essentials of Public Health: Intermediate Level, (Course # 1005183)	
KS- TRAIN: E is for EPI, Session I, Part 1: Epidemiology in the Context of Public Health, (Course # 1004036)	
KS-TRAIN: E is for EPI, Session IV, Part I: Surveillance, (Course # 1004046)	
KS-TRAIN: Environmental Health Online, An Introduction to Environmental Health, (Course # 1010234)	
PHL PH501 Infectious Disease Overview	
1	Defines, assesses, and understands the health status of populations, determinants of health and illness, factors contributing to health promotion and disease prevention, and factors influencing the use of health services
2	Applies the basic public health sciences including behavioral and social sciences, biostatistics, epidemiology, environmental public health, and prevention of chronic and infectious diseases and injuries
Financial Planning and Management Skills	
KS-TRAIN: Public Health Financial Management, Course # 1012722	
PHL PH 451 What is Public Health Administration?	
CTB Toolkit, Writing a Grant Application For Funding, http://ctb.ku.edu/en/dothework/tools_tk_14.htm	

1	Develops and presents a budget
2	Manages programs within budget constraints
3	Applies budget processes
4	Develops strategies for determining budget priorities
5	Monitors program performance
6	Prepares proposals for funding from external sources
7	Applies basic human relations skills to the management of organizations, motivation of personnel, and resolution of conflicts
Leadership and Systems Thinking Skills	
Kansas Public Health Leadership Institute(KPHLI), http://www.waldcenter.org/kphli/index.html	
CTB Toolkit, Developing Strategic and Action Plans, http://ctb.ku.edu/en/dothework/tools_tk_content_page_193.htm	
PHL PH 457 Public Health Leadership	
1	Creates a culture of ethical standards within organizations and communities
2	Identifies internal and external issues that may impact delivery of essential public health services (i.e. strategic planning)
3	Applies theory of organizational structures to professional practice

RESOURCES FOR ESSENTIAL SERVICE #7

Link People to needed personal health services and assure the provision of health care when otherwise unavailable

1. Kansas Association for the Medically Underserved <http://www.kspca.org/>
2. Kansas Medical Assistance for Elderly and Persons with Disabilities <http://www.srskansas.org/ISD/ees/eanddmedical.htm>
3. Kansas Demographics of Low Income Children http://nccp.org/profiles/state_profile.php?state=KS&id=6
4. Kansas Association of Community Action Programs <http://www.kacap.org/>
5. KDHE Office of Health Promotion <http://www.kdheks.gov/bhp/index.html>
6. National Association for Mental Illness http://www.nami.org/Template.cfm?Section=Your_Local_NAMI&Template=/CustomSource/AffiliateFinder.cfm&State=KS
7. Families USA: Who's Uninsured in Kansas and Why <http://www.familiesusa.org/assets/pdfs/the-uninsured-state-factsheet-nov2003/Uninsured-in-Kansas.pdf>
8. Gay, Lesbian, Bisexual, and Transgender Health <http://www.metrokc.gov/health/glbtf/>
9. National Association of Local Boards of Health <http://www.nalboh.org/index.htm>
10. Kansas Statewide Homeless Coalition <http://www.kshomeless.com/>